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To: IEHP Covered (CCA) Provider Network
From: IEHP – Operations
Date: August 12, 2025
Subject: **Important Reminder for IEHP Covered (CCA) Claim Dispute Submissions**

This is a reminder that you can submit a Claim Dispute (appeal) via IEHP's Provider Portal for IEHP Covered (CCA) line of business.

If you choose to mail in your IEHP Covered (CCA) claim dispute, please mail the dispute to the following address:

**IEHP Claims Appeal Resolution and Recovery Unit
P.O. Box 4469
Rancho Cucamonga, CA 91729-4469**

Please note that IEHP does NOT accept disputes via fax.

Additionally, please refrain from using the following PO Box numbers that are **NOT** for submitting IEHP Covered (CCA) appeals as they will cause a delay in processing your dispute:

- **PO Box 4319**
- **PO Box 4349**

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

All IEHP communications can be found at: www.providerservices.iehp.org > News and Updates > Notices